



# NETSUITE FOR ADVERTISING AND DIGITAL MARKETING AGENCIES

The shift to digital has advertising and marketing agencies undergoing a rapid transformation. As retainers and mark-ups give way to fee- and performance-based revenue, monitoring project profitability and employee performance becomes imperative. Yet many agencies rely on disparate management and billing systems, leaving agency leaders without a single actionable view of the business.

“With NetSuite, we now have complete visibility across the whole company’s financial and operational metrics. We understand what our resources are working on, what they’re planning to work on going forward, and what our revenue and our profitability estimates are going to be for the future.”

Howard Abrams, VP of Finance, Empathy Lab

“NetSuite has relieved the anxiety involved in measuring utilization. If the company is having a short lull in work, I can go into NetSuite and see exactly when projects will pick up again.” **George Eid**, Partner and Creative Director, AREA 17

### **Maximizing Agency Profitability and Resource Utilization**

Advertising and marketing agencies are experiencing rapid transformation, driven largely by the shift to digital. As retainers and mark-ups give way to more fee- and performance-based revenue, it's increasingly important to maximize the return on employee efforts and diligently monitor time and expenses. Yet many agencies rely on a hodgepodge of disparate management and billing systems, making it challenging to have a single actionable view for agency leaders.

NetSuite's cloud computing agency solution streamlines your complete agency workflow, from bid to bill. With a 360-degree view of your business, you can optimize quotes and staffing, increase utilization and agility, make data-driven decisions and improve profitability. All of this is delivered via a cloud platform that is agile, reliable, and secure.

### **Improve Competitiveness at Winning New Business**

Winning new business is always a challenge. Presenting your agency in the best light as quickly as possible may be the difference between winning and losing. Clients are negotiating harder than ever, putting pressure on margins. NetSuite enables you to:

- Gain full visibility into the estimating process for new business including resource availability and time and cost of similar past projects.
- Generate customized quotes that meet client needs while preserving your margins.
- Turn prospects into clients and win repeat business through integrated marketing campaigns and sales force management.

NetSuite's business management system is your ally in winning profitable business. With personalized dashboards of leads/tasks and

Customer  
Relationship  
Management

Service  
Workflow  
Automation

Financial  
Management  
and Reporting

Optimizing the Agency Workflow

ready access to prior work, time, and costs for similar jobs, NetSuite empowers agencies to win the business and have confidence it can be delivered on time and on budget.

### **Improve Resource Utilization and Project Management**

NetSuite's integrated account management and project management software transforms client estimates into jobs allowing seamless management of all your resources—especially your people. High utilization and low attrition are both goals—along with client satisfaction which comes from great work delivered on time and within budget.

- Facilitates talent management through the ability to anticipate resource needs as jobs move through the pipeline and assign the best available talent to a project based on skill sets, brand expertise and other factors.
- Delivers real-time visibility into status.
- Promotes collaboration among team members.
- Facilitates early identification of potential project bottlenecks.
- Enables time and expense reporting over the web, mobile devices and offline channels.

- Simplifies administration and improves productivity through automated approval routing.
- Facilitates online advertising cost management through DoubleClick integration.

### **Gain Complete Visibility to Enable Better Decisions**

With NetSuite, agency and financial managers can make informed strategic and operational decisions based on 360-degree visibility into key business metrics. From the time a lead arrives to the day the bill is collected, profitability can be forecast. Complete integration of CRM, project management and finance/accounting enables you to:

- Automate workflow.
- Accelerate cash flow.
- Ensure service delivery that's on time and on budget.
- Work globally, with support for more than 170 currencies and 15 languages and built-in features for local country tax compliance.

And as NetSuite's agency solution is cloud-based, you can implement quickly without a major upfront investment and ongoing maintenance of on-premise systems.

## **NetSuite Customers**



#### **About NetSuite**

NetSuite Inc. is the industry's leading provider of cloud-based financials/Enterprise Resource Planning (ERP) and omnichannel commerce software suites. In addition to financials/ERP and omnichannel commerce software suites, NetSuite offers a broad suite of applications, including financial management, ecommerce and retail management, commerce marketing automation, customer relationship management (CRM), Professional Services Automation (PSA) and Human Capital Management (HCM) that enable companies to manage most of their core business operations in its single integrated suite. NetSuite software allows businesses to automate operations, streamline processes and access real-time business information anytime, anywhere. For more information about NetSuite please visit [www.netsuite.com](http://www.netsuite.com).

